



Flooring Alpha provides the following warranty disclaimer regarding the products distributed through our flooring distribution services. By purchasing and/or using our flooring products, you acknowledge and agree to the terms outlined below.

## **1. Warranty Coverage**

### **1.1. What is Covered**

Flooring Alpha warrants that our flooring products are free from defects in material and workmanship under normal use and conditions for the duration of the warranty period.

### **1.2. Scope of Coverage**

This warranty covers:

- Structural integrity of the flooring
- Manufacturing defects

## **2. Exclusions**

This warranty does not cover:

- Damage caused by improper installation
- Damage from moisture or water exposure
- Normal wear and tear
- Scratches, dents, or stains
- Fading or discoloration due to sunlight or other environmental factors
- Any damage caused by misuse or neglect

## **3. Warranty Claim Process**

### **3.1. How to File a Claim**

To initiate a warranty claim:

1. Contact our customer service at
2. [832 206 0356](tel:8322060356) or [\[info@flooringalpha.com\]](mailto:info@flooringalpha.com).

3. Provide proof of purchase and a detailed description of the issue.
4. Submit photos of the defect, if applicable.

### **3.2. Claim Review**

Claims will be reviewed, and an inspection may be conducted if necessary.

## **4. Remedies**

If a claim is found to be valid, Flooring Alpha will:

- Repair the defective product
- Replace the product at no cost
- Refund the purchase price (if applicable)

## **5. Limitations**

This warranty is limited to the original purchaser and is non-transferable. Flooring Alpha shall not be liable for any indirect, incidental, or consequential damages arising from the use of the flooring products.

## **6. Governing Law**

This warranty shall be governed by the laws of Texas.

## **7. Additional Information**

For any questions or further information regarding this warranty, please contact our customer service team.



Email : [info@flooringalpha.com](mailto:info@flooringalpha.com)  
Phone Number : [832 206 0356](tel:8322060356)

By proceeding with the purchase of flooring products, you agree to the terms of this warranty disclaimer. If you have any questions or require further information, please contact our customer service team.