



Flooring Alpha Official Cleaning & Maintenance Guide

Daily & Weekly Cleaning

- Sweep or dry-dust mop daily to remove dirt, sand, and debris.
- Use a microfiber mop and clean with a pH neutral cleaner approved by Flooring Alpha.
- Clean spills immediately to prevent staining or moisture damage.
- Use mats at entrances to reduce dirt, moisture, and grit.

Approved Cleaners

- Use only Flooring Alpha–approved pH-neutral cleaners.
- Recommended: Simple Green (diluted), Bona Hard-Surface Cleaner, or similar neutral formulas.
- Always follow manufacturer dilution instructions.

Prohibited Cleaning Methods

- NO steam mops — heat and moisture will damage floors and void warranty.
- NO vinegar, ammonia, bleach, or abrasive cleaners.
- NO oil soaps, waxes, polishes, or acrylic finishes.
- NO excessive water — do not flood the floor or use soaking-wet mops.

Furniture & Appliance Protection

- Use felt pads under all furniture legs and replace them periodically.

- Use soft wheel office chairs or chair mats to prevent abrasion.
- Never drag appliances or furniture across flooring — lift or use sliders.
- Place protective mats under rolling chairs and heavy-use areas.

Stain Removal Tips

- **Food spills:** Wipe immediately, clean with neutral cleaner.
- **Grease or oil:** Use warm water + mild neutral solution.
- **Marker/ink:** Lightly rub with microfiber + approved cleaner.
- **Paint:** Let dry, then gently scrape with a **plastic** scraper.
- **Pet accidents:** Clean promptly to avoid odor or staining.

Sunlight & Environmental Care

- Use blinds or curtains to minimize direct sunlight.
 - Intense UV exposure can discolor flooring.
 - Maintain indoor temp **60°–85°F** and RH **40%–70%**.
 - Use humidifiers or dehumidifiers depending on the season.

Long-Term Maintenance

- Replace worn felt pads as needed.
- Clean and refresh walk-off mats regularly.
- Address spills quickly to prevent long-term damage.
- Perform a weekly full cleaning using an approved floor cleaner.

Scratch & Scuff Removal (Safe, Warranty-Friendly Methods)

Tennis Ball Method (Safe for all flooring types)

Use for:

- ✓ Black scuffs
- ✓ Rubber marks
- ✓ Shoe streaks
- ✓ Light surface scuffs

How to do it:

1. Use a **clean, dry** tennis ball.
2. Rub the ball gently over the mark.

3. Wipe clean with a microfiber cloth.

White Eraser Method (Safe if used gently)

Use for:

- ✓ Adhesive residue
- ✓ Small marks
- ✓ Light scuffs

How to do it:

1. Use a **white, soft, non-abrasive** eraser (avoid pink/abrasive ones).
2. Rub gently until mark disappears.
3. Clean with a neutral cleaner afterward.

Magic Eraser (Light use only)

- For stubborn marks only
 - Use **very lightly**
 - Do NOT scrub aggressively
 - Follow with neutral cleaner

Light Scratch Blending

- Use a **color-matched touch-up marker** (available at Lowe's, Home Depot, Amazon).
- Apply lightly and wipe immediately.
- Buff gently with microfiber.

Warranty Protection Reminders

- Use of unapproved cleaners will void Flooring Alpha warranty.
- Steam cleaning, harsh chemicals, or improper maintenance voids warranty.
- Always follow this guide to maintain product performance and protection.